**Shabuddin Shaik**

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**Mail ID: shaikshabu279@gmail.com**

**CAREER OBJECTIVE:**

To work with a team of professional management that offers challenging assignments for organizational growth with career advancement

**PROFILE SUMMARY:**

* 3 years of experience in windows and VMware administration.
* Working as Windows and VMware administrator
* Worked extensively in windows 2012/ 2008/2003 Servers & Windows8, 2007 / XP /2000 professional OS**.**
* Good knowledge in ITIL Process.
* Ability to learn new technologies and tools quickly.
* Flexible and versatile to adapt new environment and work on project.

**TECHNICAL SKILLS:**

* Managing VMware infrastructure environment with ESX servers(ESX4 and ESX 5), virtual machines.
* Hands on experience on Installing, configuring and managing ESX servers and virtual center.
* Creating and managing VM Ware cluster. Enabling HA and DRS features in a cluster.

Performing Snapshots, Cloning.

* Creating resource pools and adding the VMs into resource pools.
* Worked in SCVMM server to manage all Virtual Hyper-V servers.
* Clustering Windows servers and hosting Hyper-V machines.
* Experienced on windows 2008 and 2012 failover clustering and hyper-v configuration, Hyper-V virtual machines management.
* Hands on experience on Installing Windows O.S on physical hardware and deploying Hyper-v role on it to manage .
* Hands on experience on migrating the Vm’s from Hyper-V to VMware environment.
* VM Servers build &rebuild and deploying the new VM from existing templates as per the client request through change management process.
* Hands on experience on Vm-Migration from one cluster to another cluster in Hyper –V management.
* Good knowledge on ADDS ,DNS and DHCP.
* During Training period trained on UNIX and having basic knowledge in Networking.

**WORK EXPERIENCE**

Organization : Tata Consultancy Services

Designation : System Admin (VMware & Windows)

Period : December 2012 to till now

**ROLES AND RESPONSIBILITIES:**

* Day to Day system administration of VMware, capacity planning, maintenance, problem determination and root cause analysis.
* Planning and implementing hot fixes / Patches.
* Troubleshooting virtual machine issues with the help of Event Logs.
* Root Cause & System Log Analysis and reporting.
* Manage task, events and alarms, users, groups, permissions and roles.
* Moving VMs from one Data Store to another Data Store using Storage V Motion.
* Regular System Administration tasks like User Accounts, access, Permissions, Security, and Monitoring of VMs & ESX servers (CPU, Memory, Disk, Network Utilization) for Security Compliance.
* Troubleshooting problems with the help of Event Logs and finding out the root Causes, System Log Analysis and reporting
* Responsible for server deployments, which include application installations, operating system updates and security patches.
* Creating and Managing User accounts.
* Managing user and groups of project members by ADDS.
* Perform health checks for the servers.

**PROJECT SUMMARY**

Working as Systems Engineer in Tata Consultancy Services, Telefonica Project, Chennai from March 2013 to till date.

**Project name: Telefonica** Spain offshore

**Customer :** Telefonica Global Technology, S.A.UNIPERSONAL

**CONTRIBUTIONS and ACHIEVEMENTS:**

* Worked for Ticket Reduction Activities and Problem Management Activities
* Excellent communication skills and interpersonal skills
* Ability to co-ordinate with team members to built up team bonding in the team and Goal oriented and Comprehensive problem solving abilities
* Got many customer satisfied appreciations.

**CERTIFICATIONS:**

* Completed ITILv3 foundation certification
* Completed VMware Certified professional 5.

**EDUCATIONAL QUALIFICATIONS:**

* Completed Bachelor of engineering (2008-2012) under J.N.T.U Anantapur with distinction, Andhra Pradesh.

**PERSONAL INFORMATION:**

Name ` : Shabuddin Shaik

Nationality : Indian

Passport No :K9194541

Gender : Male

Marital Status : Single

Languages Known : English, Telugu, Hindi, and Tamil.

Permanent Residence : H No : 249 , Chejerla ( Vi & Md ) , S P S R Nellore DT

Andhra Pradesh 524341